



VoIP Support Engineer

ALLOcloud (www.allocloud.com) is a Cloud-based Telephony and Collaboration service provider.

Region: Saintes, Belgium (close to Brussels, near Halle)

Job description:

- Provide technical support to Partners and end-users (B2B only)
- Provision services on the ALLOcloud platform
- Maintain technical documentation and training material
- Give training to Partners and end-users
- Testing of new features and bug fixes
- On site installation & configuration

Required expertise:

- Networking (switches, routers & firewalls)
- IP telephony
- SIP protocol

Candidate profile:

- Motivated and enthusiastic person
- Customer satisfaction driven
- Problem solving attitude

Languages:

- Fluent in Dutch & French (mandatory!)
- Technical English

Package:

- Salary to be negotiated
- Company car with fuel card
- Laptop & Phone
- Meal tickets
- DKV medical insurance

Please send CV to: rens@allocloud.com