



## VoIP Support Engineer

ALLOcloud ([www.allocloud.com](http://www.allocloud.com)) is a Cloud-based Telephony and Collaboration service provider.

Region: Les Berges du Lac, Tunis, Tunisia

### **Job description:**

- Provide technical support (by phone & ticketing)
- Testing of new products & features
- Troubleshooting & bug fixing
- Maintain technical documentation and training material
- Participate in the evolution of our platform

### **Required expertise:**

- VoIP / IP telephony
- SIP protocol
- Networking (switches, routers & firewalls)

### **Additional assets:**

- Experience with Asterisk, FreeSwitch or Kamailio

### **Candidate profile:**

- Motivated and enthusiastic person
- Customer satisfaction driven
- Problem solving attitude

### **Languages:**

- Fluent in French (mandatory!)
- Technical English

### **Package:**

- Salary to be negotiated
- Laptop & Phone
- Meal tickets

Please send CV to: [rens@allocloud.com](mailto:rens@allocloud.com)